
we'll help
you get
there

Discounts on tires and rims // New car quotes and purchases //
Discounts on legal services // Discounts on hotel stays // Much more

www.NationalRoadsideAssurance.com



national roadside
assurance

Welcome!

Congratulations on joining National Roadside Assurance®. You and your spouse now have peace of mind knowing you are connected to a team of towing vendors who are ready to assist you 24 hours a day, 7 days a week.

As a member, you have access to other services such as:

- Discounts on tires and rims
- New car quotes and purchases
- Discounts on legal services
- Discounts on hotel stays
- And much more!

Should you break down, get locked out, run out of gas* or get a flat tire, we are there to get you back on the road 24 hours a day, 7 days a week.

blue skies
ahead

*Does not cover cost of gasoline.
Note: The emergency roadside assistance program is powered by Signature's Nationwide Auto Club, a GE Consumer Company.



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Membership privileges

As a member of National Roadside Assurance[®], you are entitled to all services described in this book immediately upon receipt of your membership card and/or membership materials.

Free membership for your spouse

Your spouse or one other designated family member living in your household with a valid driver's license is entitled to use all the services and benefits described here at no extra charge.

Eligible children can become associate members

You'll rest easier knowing your children carry a National Roadside Assurance[®] membership card with them. All of your dependent children, ages 16 through 23, residing in your home or away at school with a valid driver's license are eligible. They will enjoy the same privileges and security you do. To enroll your children as associate members of National Roadside Assurance[®], simply complete and return the associate member enrollment form located in the back of this membership book.

How to use your membership ID card

Your personalized membership ID card for both you and your spouse should have arrived in the mail with your membership kit. Your ID card carries the toll-free customer service number. Call anytime if you need road service or information concerning your member benefits. Please be sure to carry your card in your wallet for easy reference.

The most important element of your ID card is your National Roadside Assurance[®] membership number. You'll need this number to use many of your membership services and benefits.

If you have lost your card(s), please call the toll-free customer service number on your spouse's membership card.



Emergency roadside assistance*

National Roadside Assurance® provides the ultimate in auto-related services. Whenever you, your spouse or an associate member has a problem with a disabled car, motorcycle or small truck under one (1) ton capacity, help can be obtained through your National Roadside Assurance® membership.

Emergency roadside assistance is intended to assist National Roadside Assurance® members whose vehicles are disabled by providing a toll-free emergency dispatch service number to get help dispatched to them.

You can call our toll-free customer service number listed on your membership card 24 hours a day to request “dispatch” service, and we will arrange to send help to your disabled vehicle from a participating facility. The National Roadside Assurance® membership will make payment to the service facility directly for covered dispatch expenses.

This emergency road and tow benefit applies to any non-commercial vehicle you are driving at the time of disablement. Any car owned, leased or borrowed by a member will be covered.

Dispatch coverage for winching is limited to a 30-minute service call; any expenses incurred beyond a 30-minute dispatch call will be the responsibility of the member, payable directly to the service facility and is not reimbursable.

This service may not be used as a substitute for regular maintenance necessary to keep a vehicle in good condition. Excessive claims may result in non-renewal or cancellation of your membership benefits (see terms and conditions in the back of this book).

*The emergency roadside assistance program is powered by Signature's Nationwide Auto Club, a GE Consumer Company.

Covered benefits

Towing service

If your car can't be started, towing from the point of disablement will be provided to the destination of the member's choice. If service is provided through the dispatch network, towing will be limited to 15 miles from the point of disablement. Any expenses incurred beyond the 15-mile limit will be the responsibility of the member, payable directly to their service facility, and are not reimbursable. In either case, service is limited to one tow or service call per disablement.

Car won't start

Service is available to provide a battery jump and minor roadside adjustments to start the car, even if it's in your driveway.

Flat tire

A flat tire will be changed with your spare tire. If for any reason the spare is not usable, the lug nuts cannot be removed or the vehicle has two flat tires with one usable spare, towing will be provided in accordance with the program's towing provisions.

Out of fuel

An emergency fuel supply will be delivered to a member in immediate need. The member must pay for fuel at the current pump price.

Car stuck

If a member's vehicle is stuck in a ditch, mud or snow, but is accessible from a normally traveled road, service will be given to tow or winch the vehicle.

flat tire, out of fuel, stuck?
we have you covered



Dispatch service

National Roadside Assurance® provides emergency roadside assistance nationwide through independent contractors for the convenience of its members.

If you need emergency roadside assistance anywhere in the continental U.S., Alaska, Hawaii, Puerto Rico and Canada, simply call the toll-free customer service number listed on your membership card. This number can be reached 24 hours a day, 7 days a week. We will arrange to dispatch a service truck to you while you are on the phone.

When you call for dispatch service, be prepared to give the customer service representative the following:

- Name and membership number
- Location of the vehicle if known (street address, mile markers, etc.)
- Nature of the trouble (flat tire, won't start, etc.)
- Phone number from where you are calling

How it works

1. We will contact the nearest participating towing facility and then tell you the estimated time of arrival. Most service providers require you or another authorized person to be with the vehicle in order to receive service (unless it is unsafe to do so).
2. When the service truck arrives, present your membership card. The service provider may ask for your driver's license for additional identification.
3. After service is complete, please verify the information on the call slip provided by the service provider and sign it. The National Roadside Assurance® program will pay the service facility directly for covered dispatch charges. You will be responsible for paying the service facility for any charges not covered.

Cancellations

Please cancel your request for service within 5 minutes of the time you called if it is no longer needed by calling us back at the toll-free number listed on your membership card.

Availability

We have made every effort to ensure that National Roadside Assurance® emergency roadside assistance can function under all conditions.



*See Roadside Assistance Reimbursement on page 12.

However, during extreme weather conditions, there may be some delay before help can reach you. When such situations exist, we ask you to please be patient.

Of course, in some areas there may not be an available contractor. In this case, National Roadside Assurance® will issue you an authorization number. The authorization number is required to be eligible for reimbursement. You will have to contact a facility, and we will reimburse you up to \$80.*

Important

Since all authorized service providers are independent contractors and not agents or employees of National Roadside Assurance® or Signature's Nationwide Auto Club, National Roadside Assurance® can assume no liability for any damage to your vehicle resulting from the rendering of service or for personal items left in the vehicle. Any claims for personal injury or damage to the property of a member must be filed against the servicing facility.

National Roadside Assurance® will not accept responsibility for repair, availability, delivery or installation of parts. All parts used and services provided to you by the contractor must be authorized and paid for by you.

Roadside assistance service limitations

Types of vehicles covered

National Roadside Assistance® offers full road and towing services for all self-propelled, four-wheel vehicles, designed, licensed and used for private, on-road transportation, trucks and motorcycles.

The purpose of the roadside assistance benefit is to provide service in common emergency situations.

Coverage does not include:

- Service if member is not with the disabled vehicle. However, don't remain with the vehicle if it is unsafe to do so.
- Towing or service on roads not regularly maintained (including private property).
- Repeated service calls for a car in need of routine maintenance.
- More than one (1) service per disablement.
- Service when a vehicle is snowbound. We do not hoist, winch or shovel vehicles from unplowed areas, snow banks, snowbound driveways or curbside parking.
- Service will not be rendered in areas not regularly traveled, such as vacant lots, beaches, open fields or other places which would be hazardous for service vehicles to reach.
- Installation or removal of snow tires and chains nor dismounting, repairing or rotating tires.
- Charging a weak or dead battery.

Note: The emergency roadside assistance program is powered by Signature's Nationwide Auto Club, a GE Consumer Company.

- Vehicle storage charges, cost of parts and installation, products, materials, impounding and additional labor relating to towing.
- Service for: taxicabs, tractors, boats, trailers, recreational vehicles and trucks, dune buggies, or vehicles used for competition, stolen vehicles, unlicensed vehicles, illegally parked cars or impounded vehicles.
- Service to vehicles with expired safety inspection sticker, license plate sticker, and/or emission sticker(s) where required by law.
- Service to vehicle which is not in a safe condition to be towed.
- Transportation for the member to the vehicle for service or from the vehicle to another destination after service has been rendered.
- Delivery or repair of tires.
- Towing of vehicle off a boat dock or marina.
- Service on vehicles used for commercial purposes or using dealer tags.
- Towing at the direction of a law enforcement officer related to traffic obstruction, impoundment, abandonment, illegal parking or other violations of law.
- Reimbursement for towing charges covered by automobile insurance.
- Towing of vehicles for disposal (i.e., to junk yard).
- Excessive use of club services is cause for non-renewal or cancellation of membership (see terms and conditions).



Roadside assistance reimbursement

In some areas there may not be an available contractor. In this case, National Roadside Assurance® will issue you an authorization number, and you will have to contact a facility on your own for emergency service. We will reimburse you up to \$80 per disablement.

Reimbursement limitations

- Members may only use the reimbursement option if a participating facility is unavailable.
- The authorization number is required to be eligible for reimbursement.
- Winching reimbursement covers up to \$80 in expenses.
- State and local taxes are not covered.

If National Roadside Assurance® has issued an authorization number for prompt reimbursement of covered expenses, here is what you do:

1. Call any service station garage or towing service of your choice.
2. Obtain an itemized receipt for the service performed.
3. Write your membership number and 12-digit authorization number on the original receipt (not a photo copy) and send within 60 days* to:

National Roadside Assurance
Attn: Customer Service
1620 Bond Street
Naperville, Illinois 60563

Claims that are postmarked more than 60 days after the date of service will not be honored.*

No time limit for Utah and Wisconsin residents.

Lockout service and reimbursement

If you or your spouse lock your keys in the car or lose your keys, we will make arrangements for lockout service. Simply call the toll-free number on your membership card. If service in your area is unavailable, we will issue you an authorization number so that you can call the nearest locksmith and be reimbursed for the cost up to \$100.

How to obtain your reimbursement

1. Call customer service to obtain an authorization number.
2. Call the locksmith of your choice.
3. Obtain an itemized receipt for the service performed. Please write the authorization and membership number on the original paid receipt (not a photocopy) and send it within 60 days* to:

National Roadside Assurance®
Attn: Customer Service
1620 Bond Street
Naperville, Illinois 60563

Please note

- The cost of making replacement keys or lock repair is not covered.
- Claims that are postmarked more than 60 days after the service date will not be honored.*

No time limit for Utah and Wisconsin residents.



New car purchases

How it works

1. First obtain a quotation

With your membership, you may request a quote by calling us at the number listed on your membership card. There is a nominal charge of \$5.95 per automobile quote request. Please specify make, model and body style of vehicle.

You will be mailed a printout showing the base price of the car or truck and every option available.* Select the options you want to create your dream car. Make sure that, if a particular option you desire requires another option, both options are selected. Add up the base price of the automobile and the options selected, and include destination charges, advertising fees (if any) and courtesy delivery fees to obtain your total cost of the automobile.* You may add the same items at the manufacturer's suggested retail price to compare the savings.

2. Arrange for financing

We will work with your bank or finance company to provide the necessary information for you to secure a loan. After you receive the printout, but before placing your order, discuss your purchase with your financial institution representative. When financing through a motor corporation, such as GMAC, Ford Motor Company, etc., the vehicle must be picked up at the dealership supplying the vehicle.

3. New car purchase agreement

Once you have your price quotation and your financing is arranged, complete and return the New Car Purchase Agreement with your deposit to our offices. Please note how you want your vehicle delivered.

*Because of variable market conditions, foreign automobile purchases are handled differently.

Cutoff dates

In May of each year, automobile manufacturers notify us of a cutoff date, or the last date a particular factory can accept an order for the current model year. We will make inquiries after the cutoff date for you, but there will be limits in choices of color, options, etc.

Advance purchasing

You may order next year's model and take early delivery when new models are released. Since manufacturers do not release price information or specifications before release of new models, your order will be subject to last minute price and specification changes. We will help you plan for your purchases.

Other vehicles

You may order pickups, panel trucks and small vans. When requesting a price quotation on these vehicles, please be as specific as possible as to the exact vehicle, i.e., Ford F250, 4x4 regular cab, 133" wheelbase. Large trucks, tractor-trailers, conversion units, motorcycles, boats, marine equipment or automobile/truck parts are not currently available.

Delivery

There are two methods of delivery:

1. We can arrange for you to pick up your vehicle from our supplier.
2. We can arrange to have your vehicle shipped to a local dealer in your area where you may pick it up. This delivery option applies to American made automobiles only. (The additional cost for this courtesy delivery fee is quoted on your printout.)

Delivery time

Please allow between 8 and 10 weeks for the complete transaction. Time may be longer on limited production or on special orders.

Used automobile quotes

You can order a valuable used car analysis on your trade-in or on the used car you are interested in purchasing either from a dealer or private party. The used car analysis shows the average retail value on used cars based on the year, make, model, equipment and mileage. You can use this information to make a reasonable offer on the purchase of a used car, or to get an idea of what you might sell your used car for.

How to obtain a quote

1. Call the toll-free number listed on your membership card to request a used automobile quotation.
2. There is a nominal charge of \$5.95 per automobile quote request.

get a valuable
analysis



Auto rental discount

National Roadside Assurance® members receive special discounts through National and Alamo by simply calling the toll-free numbers listed below and providing the Customer Service Representative with the corresponding rate code.

Members can also receive discounts on selected auto rentals through most major companies: Alamo, Budget, Dollar, National and Thrifty auto rental agencies. These discounts apply to rentals at all participating locations in the United States, Canada and worldwide. Members are encouraged to check with their rental agent for details.*

All major credit cards are accepted for payment of rentals. Should a cardholder elect to pay cash, a cash deposit is usually required at the time of rental.

How to use

1. Call the toll-free numbers listed below to receive special discounts.
2. Provide the customer service representative with the corresponding rate code.

Auto rental companies and discount code numbers:

Company	Phone no.	Rate code
Alamo	1.800.354.2322	32173
Budget	1.800.527.0700	X641900
Dollar	1.800.800.4000	CB2102
National	1.800.227.7368	5120110
Thrifty	1.800.847.4389	0010028034

Current discounts are subject to change without notice.

Discount tires and rims

One of the most important parts of your vehicle, and one of the more expensive, are tires. Now you can purchase tires and rims for your cars and trucks through National Roadside Assurance® at reduced prices.

Our goal and yours are the same, complete satisfaction with your purchase. Our service is prompt and the selection is broad.

How to order

1. Simply call the toll-free number listed on your membership card.
2. Please give the customer service representative your membership number, the brand and style, size and tire type such as steel belted, radial, whitewall, blackwall, all season, etc.

For example:

- Group Number
- Membership Number
- Michelin
- XGTV/Z, 205/50VR-15
- Steel belted radial



Personal concierge

Simply call the toll-free customer service number on your membership card for the following services:

Recovery services

Designed to assist you in virtually any situation a traveler may encounter.

Lost or stolen

If your passport, cash, travelers checks or credit cards are lost or stolen, we can arrange for emergency cash to be sent to you, cancel your payment cards and help with the bureaucracy involved in getting your passport or travel tickets replaced.

Medical emergency*

If you become ill or have lost your usual medication, we can put you in touch with local hospitals or doctors. In any sort of medical emergency, we can get you prompt advice or treatment.

Home from home

This service will provide up to the minute global news headlines, global and local sports news information and scores (for major cities and towns) and financial news from major cities worldwide.

Chauffeur driven car service

In most major cities, we can organize chauffeur facilities for airport transfers, meetings and events or for the full duration of a trip. This service is available for all members who require a privileged service for special journeys.

Hotel reservation and information

We can provide you with advice and assistance for the reservation of hotel accommodation in many locations worldwide.

Get home fast

In an emergency, we can arrange flights and other transportation to get you home as quickly as possible.

Emergency interpretation

If you're in a crisis, the last thing you need is communication difficulties. So we supply interpreters who will help you talk to the people around you.

Get a message home

We will arrange for you to get a message home to your friends and relatives, letting them know where or how you are and informing them of the current situation.

*These services do not replace any insurance, and you will be liable for any associated costs. For a full copy of our terms and conditions, please call the number listed on your membership card. Personal Concierge is a service of National Roadside Assistance® and is not a benefit of Signature's Nationwide Auto Club.

International dining

We provide information on restaurants in most major cities including cuisine, star ratings, directions, pricing and payment methods.

Golf course information

Learn approximate course fees, handicap requirements, course details, and contact information for golf courses worldwide.

Discovery services

Our service is not just there for when you're traveling, it can also help organize your leisure activities at home. Designed to offer help, information and inspiration to the time-stressed individual, helping them get the most from their leisure time — before, during and after their travels.

Bookings

We can arrange bookings for hotels, car hire, airport transfers and many other services, whether you're planning your trip or you've already arrived.

Tickets for events

We can arrange tickets for the latest rock concert, or reserve seats for a show. From sporting events to theatre, the choice is yours.

Location information

We offer useful information such as where to eat, stay, available activities or even how to fill a rainy day.

Life saver

If you've forgotten a birthday or anniversary, or if you suddenly receive news that needs more of a reaction than a phone call, we can arrange for flowers or gifts to be sent on your behalf, wherever you are in the world.

Time for you

We will help you plan your leisure time back home, whether you want some ideas for a romantic weekend break, need a dinner reservation, want information on health spas or need to know what's on for kids during the holidays.

Special occasions

If you need to plan an event to celebrate a birthday or anniversary — or you simply want to surprise your loved one with a special treat, we've got lots of ideas and can help you arrange it all too.

Latest news

We can tell you the latest flight departure times and whether or not there are delays. While you're away, we'll update you on the latest sports results, stock market indices or other news from home.

Family legal plan

When you or a family member has a legal concern, wouldn't it be great to just pick up the phone, receive legal advice and not have to worry about the cost? Now you can do just that!

With access to over 20,000 plan attorneys, you, your spouse and eligible dependents can call toll-free for assistance.* Call anytime during normal business hours (8:00 a.m. to 8:00 p.m. EST) or visit a plan attorney to get unlimited legal advice about any new legal for free. The plan attorney will discuss your legal questions with you and assist you in reaching a solution to your problem. The plan attorney can review important legal documents (6 page maximum), draft a simple will or write letters on your behalf, all at no extra charge.

Matters involving disputes or actions between members and Family Legal Plan or its plan sponsors, agents or their officers, directors or employees are specifically excluded from eligibility of this plan.

Law areas included

All areas are included in the Family Legal Plan. The Family Legal Plan does not exclude any type of law area.

Discount on contingency based cases

The contingency fee will be a 10% reduction of the state maximum rate or the attorney's usual rate, whichever is lower.

Reduced hourly rate

Plan attorneys will provide extended legal care at the reduced hourly rate of \$125.00, or when appropriate, at a 40% discount the customary hourly rate, for legal care that goes beyond the free and discounted services. This is where the real savings take place. After the free letters, calls and consultations take place, members and their attorneys will have to decide what course of action to take next. In some cases, members may not have a choice and litigation may ensue. This is the point in time that the attorneys charge the \$125.00 hourly rate for legal care.

Membership in Family Legal Plan includes the member, their spouse, their children 25 and younger and any dependent living in the member's home who may be dependent upon them such as a parent or grandparent. Family Legal Plan is a service of National Roadside Assistance® and is not a benefit of Signature's Nationwide Auto Club.

How to use

To utilize any of the following services, simply call our toll-free customer service number listed on the front of your membership card. After presenting the customer service representative with your name and membership number or case number and the type of legal matter you have, you will be provided with the name, address and telephone number of the provider firm located nearest you.

Discounts for 8 commonly used legal services:

Legal service	Member rate	Non-member rate
Traffic ticket defense	\$89	\$199
Name change	\$155	\$365
Simple will w/ trust	\$250	\$530
Chapter 7 bankruptcy	\$750	\$1,500
Non-support (sp/ch)	\$275	\$1,490
Simple divorce	\$275	\$1,100
Regulation incorporation	\$295	\$585
Personal real estate closing	\$250	\$675

Free services

1. Unlimited phone consultations for each new legal matter.
2. Face-to-face consultations for each new legal matter.
3. Review of important legal documents (6 page maximum).
4. A simple will with annual update.
5. Help representing you in small claims court.
6. Write letters on member's behalf.
7. Assistance in solving problems with government programs, such as INS and welfare
8. Make phone calls on member's behalf.

Hotel savings

Hotels can be one of the greatest expenses when traveling. With a typical stay of 4 or 5 nights in a hotel, a family on vacation can easily spend one thousand dollars or more. Now, we can help to lower the cost of hotel stays. With the myhotelsolutions.net program, you can get great prices on the places you want to stay for both leisure and business travel. With access to thousands of properties worldwide we make planning and booking your trip easy through the myhotelsolutions.net website and the certified hotel experts which are available 24/7.

How to use

Simply visit www.myhotelsolutions.net and enter your group and membership number or call the toll free number listed on the front of your membership card to speak to a certified hotel expert.

Motorhome holidays

Cruise America and Cruise Canada

Take a Cruise America Motorhome Holiday and save 10% off time and mileage charges on Cruise America or Cruise Canada vehicles when you identify yourself as a National Roadside Assurance® member.* Cruise America has the right size RV for you!

Start your holiday at home, or save precious vacation time by flying to your destination and taking your rolling motor home one-way. Cruise America has locations in most prime vacation areas in North America. For more holiday information, call the number listed on your membership card.

How to use

1. Call the toll-free number listed on your membership card. You must call to reserve a vehicle at least one week in advance of pick-up.
2. Mention your affiliation with National Roadside Assurance® at the time of reservation.

*Offer not available in conjunction with other discount offers or promotional rates. Offer includes 10% discount off time and mileage charges on Cruise America or Cruise Canada vehicles only. Excludes other rental charges, deposits, sales tax and fuels. Normal rental conditions and customer qualification procedures apply.

Basic membership guidelines

- Excessive use of club services is cause for non-renewal or cancellation of National Roadside Assurance® membership; however, your membership will not be cancelled without prior notice.
- If more than three (3) roadside assistance claims are made per year, the membership will be placed on a “cash call basis,” meaning: National Roadside Assurance® will continue to arrange dispatch service for your disabled vehicle; however, the member must pay the authorized service provider for service charges at the time roadside is rendered, and these amounts are not reimbursed by National Roadside Assurance®.
- Family memberships are limited to a combined total of five (5) roadside assistance claims per membership year; all of the other above provisions remain the same.
- The number of service claims will reset to zero on the anniversary date of your membership, and membership will be removed from cash call basis.
- Pursuant to Wisconsin state law, excessive use of club services by Wisconsin residents is cause for non-renewal on the member’s anniversary date, rather than cancellation.
- Pursuant to Wisconsin state law, benefits and dues for Wisconsin residents will not be changed without prior written notice and will take effect on the renewal or anniversary date.
- National Roadside Assurance® guarantees your membership will not be cancelled without prior written notice.
- Member benefits and dues are subject to change without notice.
- Membership is continuous and will be automatically renewed, with dues being billed automatically on your specified billing vehicle.
- Excessive claims can be a cause for non-renewal or cancellation of membership (please see terms and conditions).
- If you change your address or need to reach us for anything other than a claim or reimbursement, please call us at the toll-free customer service number listed on your membership card or address correspondence to:
National Roadside Assurance®
Attn: Customer Service
1620 Bond Street
Naperville, Illinois 60563
- National Roadside Assurance® members will not be required to pay any sums other than the membership fee for membership benefits and services. Optional benefits and restrictions are noted.
- Services and benefits of the membership are only available in the continental U.S., Alaska, Hawaii, Puerto Rico and Canada and for incidents occurring while your membership is in force.

drive with
confidence



Service Locations

Maryland Office

Paul Morbit (RFM)
10233 New Forest Ct.
Ellicott City, MD 21042

Mississippi Office

Joseph Hayes
Hayes Towing and Recovery
1101 Highway 80 West
Jackson, MS 39204

Montana Office

City Towing Inc.
(MT9400054)
1042 Broadwater Ave.
Billings, MT 59102-5411

Nevada Office

Pop A Lock
(NV9800005)
9249 Pitching Wedge Dr.
Las Vegas, NV 89134-6317

New Mexico Office

Dugger's Services
(NM9400066)
7601 San Pedro Dr. NE
Albuquerque, NM 87109-4637

Oklahoma Office

Mel's Towing Service
(OK 9900019)
25 NW 9th St.
Oklahoma City, OK 73102

Texas Office

A Ace Towing
(TX 9000603)
12761 Nacogdoches
San Antonio, TX 78217

Wisconsin Office

Lou's AAA Service
(WI9600166)
4305 N. Teutonia
Milwaukee, WI 53209

Wyoming Office

D & S Recovery
(WY9600038)
2908 E. 9th St.
Cheyenne, WY 82001-6106

Terms and Conditions

The following is the Membership Agreement between the sponsoring organization ("We and Us") and the person who has enrolled in National Roadside Assurance® ("You"). All persons subscribing ("Members") agree to be bound by these terms of Membership and are urged to read the terms carefully. If You have any questions regarding your Membership, You may contact our customer satisfaction center 24 hours a day, excluding holidays, at the toll-free number listed on your Membership Card.

Membership Benefits

As a Member, You have access to discounts on various products and services offered through National Roadside Assurance®, customer satisfaction center and other benefits and services offered by independent vendors ("Benefits") as specified in your Membership Guide. The discounts provided by National Roadside Assurance® may not be used in conjunction with any other discount plan or program. All listed or quoted prices are current prices and are subject to change without notice. This is a discount membership program and may be discontinued or modified at any time.

Membership Terms

Your Membership is effective immediately upon enrollment by You and shall continue until terminated by You at any time by calling Us at the toll-free number listed on the National Roadside Assurance® membership card. Or write Us at the address provided by a National Roadside Assurance® customer service representative.

Payment of Membership Fee

The monthly payment of your Membership Fee is made automatically by a charge to the specified billing vehicle authorized by You. If We are unable to bill the Membership Fee to your specified billing vehicle at any time, We reserve the right to terminate your Membership without notification.

Use of Membership

Your Membership is non-assignable and non-transferable. You agree that only You and your enrolled immediate family members may use the Membership. The term "Immediate Family" shall be defined as You, your spouse, your children, and parents whose legal address is the same as yours. You shall be responsible for all use of your Membership and will promptly notify Us if You become aware of any unauthorized use of your Membership.

Disclaimer of Liability

National Roadside Assurance® and/or the sponsor, do not guarantee, nor are responsible for the quality of products or services provided by any independent vendors. National Roadside Assurance® and the sponsor are making no representations with respect to those matters. In the event any benefit is deemed unsatisfactory to the Member, the Member will look solely to the provider of the product or service for rectification. Accordingly, National Roadside Assurance® and the sponsor make no warranty, expressed or implied, including but not limited to the warranty of merchantability or fitness for a particular purpose with respect to any Membership services or products obtained by a Member. All warranties, expressed or implied, are the responsibility of the manufacturer or independent vendor. Our liability shall not exceed your current membership fee and under no circumstances shall We be liable for incidental, consequential or exemplary damages. National Roadside Assurance® may revoke, repossess, modify or cancel the services at any time. Use of the Membership is governed by the conditions set forth herein when issued and retained, and any use of this Membership constitutes acceptance thereof.

Entire Agreement

This Agreement contains the Terms and Conditions of Membership and no representations, inducements, promises or agreements concerning the Membership not included in this Agreement shall be effective or enforceable. If any terms of this Agreement become invalid or unenforceable, the remaining terms shall not be effected.

Reservation of Rights

We reserve the right to eliminate, add, change and substitute benefits and participating vendors without notice to You. We further reserve the right to change the terms and conditions of this Agreement and any Membership policies at any time without notice.

Governing Law

This Agreement and the terms of the Membership shall be interpreted, construed and enforced exclusively according to the laws of the State of Illinois. For any disputes regarding this Agreement You irrevocably consent to exclusive jurisdiction and venue before any federal or state court residing only in Chicago, Illinois to whose personal jurisdiction You agree to submit. However, nothing in this Agreement is intended or shall be construed to negate or otherwise affect the consumer protection laws of the state in which You reside.

Enroll your children

To enroll your children, simply fill out the associate member enrollment form on the following page. An additional \$4.95 per child each month (\$59.40 per year for the annual payment plan) will be billed to the credit card provided as payment for an associate membership.

When filling out the enrollment form, please use an extra sheet if necessary. Associate membership(s)* are subject to the terms and conditions of the membership book and the membership(s) begin on the date that associate membership cards are received.**

*Maryland residents are prohibited from enrolling associate members.
 **Primary member must possess an active membership.



cut along dotted line to remove

Associate member enrollment form

Yes

Enroll my dependent children ages 16 through 23 in the National Roadside Assurance® for just \$4.95 a month. I understand membership will not be cancelled without prior notice to me and that I may cancel at any time. Associate membership is contingent upon my continued membership in the auto plan.

Member's Name

Address

City State Zip

Email Address Phone Number

Membership ID Number Group Number

Signature of Primary Member

Please enroll the following associate members:

<hr/> Associate Name	<hr/> Date of Birth (month, day, year)
<hr/> Associate Name	<hr/> Date of Birth (month, day, year)
<hr/> Associate Name	<hr/> Date of Birth (month, day, year)

Payment method

Charge to: Mastercard® Visa®

Account Number: Expiration Date:

Signature:

Complete and Return This Form to:

National Roadside Assurance® | 1620 Bond Street | Naperville, IL 60563

1620 Bond Street | Naperville, Illinois 60563
www.NationalRoadsideAssurance.com

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